

Watertown City CouncilJune 11th, 2019**Agenda Item: Utility Bill Adjustment****Request for Action: Adopt Resolution #2019-79, Approving Utility Billing Credit****Department: Shane Fineran, City Administrator****Background:**

Mr. Paul Eddy, 417 Angel Avenue NW, is requesting an adjustment of \$290.00 to his utility account. Mr. Eddy reports that he experienced a significantly higher usage and bill due to an undetected burst pipe on his property. The leak was reported to be contained to the crawl space of his property. Mr. Eddy reports that the leak has been found and repaired.

In a review of Mr. Eddy's usage history dating back 12 months he has had billable usage in 4 of the past 12 months, or usage of more than 1,000 gallons in April 2018, March 2019, April 2019, and May 2019.

Mr. Eddy notes in his request that the leak was in the crawl space and at a minimum would like the City to consider reduction in the per gallon charged for the sewer service since the water was not sent down the sanitary sewer system for treatment. In March, 2019 he was billed \$66.44 for sanitary sewer usage, April, 2019 he was billed \$160.96 for sewer service, and in May he was billed \$33.08 for sewer service.

If the City Council wished to consider an adjustment to the account it would be the recommendation of staff to consider an amount of \$260.48 for sanitary sewer service usage charge. The averaged sewer usage for summer has also been calculated. The rate calculated utilized April's usage and resulted in a 7,000 per gallon estimate rate. It is recommended that the usage rate average be calculated back to 0 gallons as it had been for the previous 12-month estimation period.

Funding Source:

Water Fund

Sewer Fund

Attachments:

Request from Mr. Eddy

Billing History

Resolution #2019

Paul Eddy
417 Angel Ave Northwest
PO Box 1113
Watertown, MN 55388
Pauleddy98@gmail.com
612-702-8135

5/20/19

Shane Fineran - City Administrator
City of Watertown
309 Lewis Ave S
Watertown, MN 55388

Dear Shane,

I have an issue that I would like brought before the City Council. My monthly water bill is deducted automatically and it's consistently around the \$42 mark. So, I rarely pay attention to this billing. I had been out of town and away from my house for over a week and I was made aware by my water bill that there was something significantly wrong with the water at my house. The latest invoice was \$332.54. It appears I had a small but significant water line leak in my crawl space for the better part of month.

I did not hear this initial leakage and rarely have an occasion to venture into my crawl space. However, when I arrived back to my property I discovered that a pipe had burst in my absence. As a result I had a significant amount of water in the crawl space of my house, a lot of clean-up and the cost for the repair of the pipe in question.

At the very least I feel that there should be some consideration for this invoice as I know part of our charges on our invoice are for water traveling down the drain and being treated at the water plant. However considering the additional cost impact and the rarity of the nature of this expense I am seeking full consideration for this monthly invoicing (\$290), and may potentially on the next invoice depending on that bill before I was able to intervene with the burst pipe.

Thank you for your consideration,

Paul Eddy



Bill History

01-00008522-01-9 EDDY, PAUL & BECKY 417 ANGEL AV NW Watertown MN 55388

Type	Charge	Amount	Date	Prev Read	Prev Read Date	Curr Read	Curr Read Date	Usage	Bill Per	Year
For 01-00008522-01-9 417 ANGEL AV NW										
Calculation Number 270										
Prev Bal		\$41.65							4	2018
Receipt		\$41.65	4/16/2018						4	2018
Service	Water	\$1.97	4/27/2018	311000	3/21/2018	312000	4/25/2018	1000	4	2018
Service	Water Infrastru	\$18.58	4/27/2018						4	2018
Service	Sewer	\$2.54	4/27/2018					1000	4	2018
Service	Sewer Infrastru	\$19.14	4/27/2018						4	2018
Service	STORM WATE	\$3.40	4/27/2018						4	2018
Surcharge	WTR BASE C	\$0.00	4/27/2018						4	2018
Surcharge	MNwtrTESTfee	\$0.53	4/27/2018						4	2018
Cur Charges		\$46.16	4/27/2018						4	2018
Total		\$46.16	4/27/2018						4	2018
Calculation Number 270										
Calculation Number 271										
Prev Bal		\$46.16							5	2018
Receipt		\$46.16	5/15/2018						5	2018
Service	Water	\$0.00	5/30/2018	312000	4/25/2018	312000	5/29/2018	0	5	2018
Service	Water Infrastru	\$18.58	5/30/2018						5	2018
Service	Sewer	\$0.00	5/30/2018					0	5	2018
Service	Sewer Infrastru	\$19.14	5/30/2018						5	2018
Service	STORM WATE	\$3.40	5/30/2018						5	2018
Surcharge	WTR BASE C	\$0.00	5/30/2018						5	2018
Surcharge	MNwtrTESTfee	\$0.53	5/30/2018						5	2018
Cur Charges		\$41.65	5/30/2018						5	2018
Total		\$41.65	5/30/2018						5	2018
Calculation Number 271										
Calculation Number 272										
Prev Bal		\$41.65							6	2018
Receipt		\$41.65	6/15/2018						6	2018
Service	Water	\$0.00	6/26/2018	312000	5/29/2018	312000	6/25/2018	0	6	2018
Service	Water Infrastru	\$18.58	6/26/2018						6	2018
Service	Sewer	\$0.00	6/26/2018					0	6	2018
Service	Sewer Infrastru	\$19.14	6/26/2018						6	2018
Service	STORM WATE	\$3.40	6/26/2018						6	2018
Surcharge	WTR BASE C	\$0.00	6/26/2018						6	2018
Surcharge	MNwtrTESTfee	\$0.53	6/26/2018						6	2018
Cur Charges		\$41.65	6/26/2018						6	2018
Total		\$41.65	6/26/2018						6	2018
Calculation Number 272										
Calculation Number 273										
Prev Bal		\$41.65							7	2018
Receipt		\$41.65	7/16/2018						7	2018
Service	Water	\$0.00	7/26/2018	312000	6/25/2018	312000	7/25/2018	0	7	2018
Service	Water Infrastru	\$18.58	7/26/2018						7	2018
Service	Sewer	\$0.00	7/26/2018					0	7	2018
Service	Sewer Infrastru	\$19.14	7/26/2018						7	2018
Service	STORM WATE	\$3.40	7/26/2018						7	2018
Surcharge	WTR BASE C	\$0.00	7/26/2018						7	2018
Surcharge	MNwtrTESTfee	\$0.53	7/26/2018						7	2018
Cur Charges		\$41.65	7/26/2018						7	2018
Total		\$41.65	7/26/2018						7	2018
Calculation Number 273										
Calculation Number 274										
Prev Bal		\$41.65							8	2018
Receipt		\$41.65	8/15/2018						8	2018
Service	Water	\$0.00	8/29/2018	312000	7/25/2018	312000	8/28/2018	0	8	2018
Service	Water Infrastru	\$18.58	8/29/2018						8	2018
Service	Sewer	\$0.00	8/29/2018					0	8	2018
Service	Sewer Infrastru	\$19.14	8/29/2018						8	2018
Service	STORM WATE	\$3.40	8/29/2018						8	2018
Surcharge	WTR BASE C	\$0.00	8/29/2018						8	2018
Surcharge	MNwtrTESTfee	\$0.53	8/29/2018						8	2018

Type	Charge	Amount	Date	Prev Read	Prev Read Date	Curr Read	Curr Read Date	Usage	Bill Per	Year
Cur Charges		\$41.65	8/29/2018						8	2018
Total		\$41.65	8/29/2018						8	2018
Calculation Number 274										
Calculation Number 275										
Prev Bal		\$41.65							9	2018
Receipt		\$41.65	9/17/2018						9	2018
Service	Water	\$0.00	9/26/2018	312000	8/28/2018	312000	9/24/2018	0	9	2018
Service	Water Infrastru	\$18.58	9/26/2018						9	2018
Service	Sewer	\$0.00	9/26/2018					0	9	2018
Service	Sewer Infrastru	\$19.14	9/26/2018						9	2018
Service	STORM WATE	\$3.40	9/26/2018						9	2018
Surcharge	WTR BASE C	\$0.00	9/26/2018						9	2018
Surcharge	MNwtrTESTfee	\$0.53	9/26/2018						9	2018
Cur Charges		\$41.65	9/26/2018						9	2018
Total		\$41.65	9/26/2018						9	2018
Calculation Number 275										
Calculation Number 276										
Prev Bal		\$41.65							10	2018
Receipt		\$41.65	10/15/2018						10	2018
Service	Water	\$0.00	10/29/2018	312000	9/24/2018	312000	10/29/2018	0	10	2018
Service	Water Infrastru	\$18.58	10/29/2018						10	2018
Service	Sewer	\$0.00	10/29/2018					0	10	2018
Service	Sewer Infrastru	\$19.14	10/29/2018						10	2018
Service	STORM WATE	\$3.40	10/29/2018						10	2018
Surcharge	WTR BASE C	\$0.00	10/29/2018						10	2018
Surcharge	MNwtrTESTfee	\$0.53	10/29/2018						10	2018
Cur Charges		\$41.65	10/29/2018						10	2018
Total		\$41.65	10/29/2018						10	2018
Calculation Number 276										
Calculation Number 277										
Prev Bal		\$41.65							11	2018
Receipt		\$41.65	11/15/2018						11	2018
Service	Water	\$0.00	11/27/2018	312000	10/29/2018	312000	11/26/2018	0	11	2018
Service	Water Infrastru	\$18.58	11/27/2018						11	2018
Service	Sewer	\$0.00	11/27/2018					0	11	2018
Service	Sewer Infrastru	\$19.14	11/27/2018						11	2018
Service	STORM WATE	\$3.40	11/27/2018						11	2018
Surcharge	WTR BASE C	\$0.00	11/27/2018						11	2018
Surcharge	MNwtrTESTfee	\$0.53	11/27/2018						11	2018
Cur Charges		\$41.65	11/27/2018						11	2018
Total		\$41.65	11/27/2018						11	2018
Calculation Number 277										
Calculation Number 278										
Prev Bal		\$41.65							12	2018
Receipt		\$41.65	12/17/2018						12	2018
Service	Water	\$0.00	12/27/2018	312000	11/26/2018	312000	12/26/2018	0	12	2018
Service	Water Infrastru	\$18.58	12/27/2018						12	2018
Service	Sewer	\$0.00	12/27/2018					0	12	2018
Service	Sewer Infrastru	\$19.14	12/27/2018						12	2018
Service	STORM WATE	\$3.40	12/27/2018						12	2018
Surcharge	WTR BASE C	\$0.00	12/27/2018						12	2018
Surcharge	MNwtrTESTfee	\$0.53	12/27/2018						12	2018
Cur Charges		\$41.65	12/27/2018						12	2018
Total		\$41.65	12/27/2018						12	2018
Calculation Number 278										
Calculation Number 279										
Prev Bal		\$41.65							1	2019
Receipt		\$41.65	1/15/2019						1	2019
Service	Water	\$0.00	1/29/2019	312000	12/26/2018	312000	1/28/2019	0	1	2019
Service	Water Infrastru	\$18.58	1/29/2019						1	2019
Service	Sewer	\$0.00	1/29/2019					0	1	2019
Service	Sewer Infrastru	\$19.14	1/29/2019						1	2019
Service	STORM WATE	\$3.57	1/29/2019						1	2019
Surcharge	WTR BASE C	\$0.00	1/29/2019						1	2019
Surcharge	MNwtrTESTfee	\$0.53	1/29/2019						1	2019
Cur Charges		\$41.82	1/29/2019						1	2019
Total		\$41.82	1/29/2019						1	2019
Calculation Number 279										

Type	Charge	Amount	Date	Prev Read	Prev Read Date	Curr Read	Curr Read Date	Usage	Bill Per	Year
Calculation Number 280										
Prev Bal		\$41.82							2	2019
Receipt		\$41.82	2/15/2019						2	2019
Service	Water	\$0.00	2/26/2019	312000	1/28/2019	312000	2/26/2019	0	2	2019
Service	Water Infrastru	\$18.58	2/26/2019						2	2019
Service	Sewer	\$0.00	2/26/2019					0	2	2019
Service	Sewer Infrastru	\$19.14	2/26/2019						2	2019
Service	STORM WATE	\$3.57	2/26/2019						2	2019
Surcharge	WTR BASE C	\$0.00	2/26/2019						2	2019
Surcharge	MNwtrTESTfee	\$0.53	2/26/2019						2	2019
Cur Charges		\$41.82	2/26/2019						2	2019
Total		\$41.82	2/26/2019						2	2019
Calculation Number 280										
Calculation Number 281										
Prev Bal		\$41.82							3	2019
Receipt		\$41.82	3/15/2019						3	2019
Service	Water	\$50.65	3/27/2019	312000	2/26/2019	325000	3/26/2019	13000	3	2019
Service	Water Infrastru	\$18.58	3/27/2019						3	2019
Service	Sewer	\$66.44	3/27/2019					13000	3	2019
Service	Sewer Infrastru	\$19.14	3/27/2019						3	2019
Service	STORM WATE	\$3.57	3/27/2019						3	2019
Surcharge	WTR BASE C	\$0.00	3/27/2019						3	2019
Surcharge	MNwtrTESTfee	\$0.53	3/27/2019						3	2019
Cur Charges		\$158.91	3/27/2019						3	2019
Total		\$158.91	3/27/2019						3	2019
Calculation Number 281										
Calculation Number 282										
Prev Bal		\$158.91							4	2019
Receipt		\$158.91	4/15/2019						4	2019
Service	Water	\$134.73	4/29/2019	325000	3/26/2019	355000	4/25/2019	30000	4	2019
Service	Water Infrastru	\$18.58	4/29/2019						4	2019
Service	Sewer	\$160.96	4/29/2019					30000	4	2019
Service	Sewer Infrastru	\$19.14	4/29/2019						4	2019
Service	STORM WATE	\$3.57	4/29/2019						4	2019
Surcharge	WTR BASE C	\$0.00	4/29/2019						4	2019
Surcharge	MNwtrTESTfee	\$0.53	4/29/2019						4	2019
Cur Charges		\$337.51	4/29/2019						4	2019
Total		\$337.51	4/29/2019						4	2019
Calculation Number 282										

For 01-00008522-01-9 417 ANGEL AV NW

FILTER: ([full Account number] = "010000852201") and ((([calculation number] = 282) or ([calculation number] = 281) or ([calculation number] = 280) or ([calculation number] = 279) or ([calculation number] = 278) or ([calculation number] = 277) or ([calculation number] = 276) or ([calculation number] = 275) or ([calculation number] = 274) or ([calculation number] = 273) or ([calculation number] = 272) or ([calculation number] = 271) or ([calculation number] = 270))



Bill History

01-00008522-01-9 EDDY, PAUL & BECKY 417 ANGEL AV NW Watertown MN 55388

Type	Charge	Amount	Date	Prev Read	Prev Read Date	Curr Read	Curr Read Date	Usage	Bill Per	Year
For 01-00008522-01-9 417 ANGEL AV NW										
Calculation Number 281										
	Prev Bal	\$41.82							3	2019
	Receipt	\$41.82	03/15/2019						3	2019
Service	Water	\$50.65	03/27/2019	312000	02/26/2019	325000	03/26/2019	13000	3	2019
Service	Water Infrastru	\$18.58	03/27/2019						3	2019
Service	Sewer	\$66.44	03/27/2019					13000	3	2019
Service	Sewer Infrastru	\$19.14	03/27/2019						3	2019
Service	STORM WATE	\$3.57	03/27/2019						3	2019
Surcharge	WTR BASE C	\$0.00	03/27/2019						3	2019
Surcharge	MNwtrTESTfee	\$0.53	03/27/2019						3	2019
	Cur Charges	\$158.91	03/27/2019						3	2019
	Total	\$158.91	03/27/2019						3	2019
Calculation Number 281										
Calculation Number 282										
	Prev Bal	\$158.91							4	2019
	Receipt	\$158.91	04/15/2019						4	2019
Service	Water	\$134.73	04/29/2019	325000	03/26/2019	355000	04/25/2019	30000	4	2019
Service	Water Infrastru	\$18.58	04/29/2019						4	2019
Service	Sewer	\$160.96	04/29/2019					30000	4	2019
Service	Sewer Infrastru	\$19.14	04/29/2019						4	2019
Service	STORM WATE	\$3.57	04/29/2019						4	2019
Surcharge	WTR BASE C	\$0.00	04/29/2019						4	2019
Surcharge	MNwtrTESTfee	\$0.53	04/29/2019						4	2019
	Cur Charges	\$337.51	04/29/2019						4	2019
	Total	\$337.51	04/29/2019						4	2019
Calculation Number 282										
Calculation Number 283										
	Prev Bal	\$337.51							5	2019
	Receipt	\$337.51	05/15/2019						5	2019
Service	Water	\$194.49	05/29/2019	355000	04/25/2019	397000	05/28/2019	42000	5	2019
Service	Water Infrastru	\$18.58	05/29/2019						5	2019
Service	Sewer	\$33.08	05/29/2019					7000	5	2019
Service	Sewer Infrastru	\$19.14	05/29/2019						5	2019
Service	STORM WATE	\$3.57	05/29/2019						5	2019
Surcharge	WTR BASE C	\$0.00	05/29/2019						5	2019
Surcharge	MNwtrTESTfee	\$0.53	05/29/2019						5	2019
	Cur Charges	\$269.39	05/29/2019						5	2019
	Total	\$269.39	05/29/2019						5	2019
Calculation Number 283										
For 01-00008522-01-9 417 ANGEL AV NW										

FILTER: ([full Account number] = "010000852201") and (([calculation number] = 283) or ([calculation number] = 282) or ([calculation number] = 281))

**CITY OF WATERTOWN
RESOLUTION NO. 2019-79**

RESOLUTION APPROVING UTILITY BILLING CREDIT FOR 417 ANGEL AVENUE NW

WHEREAS, the City of Watertown (the “City”) operates and maintains water and sewer utility services for the benefit of its residents; and

WHEREAS, the City has determined a rate schedule for the per gallon charge for the usage of water and sewer services; and

WHEREAS, the property owner at 417 Angel Avenue NW has reported a broken pipe on the property which caused an in ordinate amount of water to be used by the property; and

WHEREAS, the water used was contained to a crawl space under the home and was not sent down the sanitary sewer system for treatment; and

WHEREAS, the property owner is seeking relief from the charges applied to the property account for sanitary sewer service in an amount of \$260.48; and

WHEREAS, the summer sewer rate has been estimated at 7,000 gallons per month utilizing usage that included water usage related the leak; and

NOW, THEREFORE, BE IT RESOLVED, that the City Council of the City of Watertown, Minnesota, hereby approves the credit of \$260.48 be applied to the account of 417 Angel Avenue NW and that the summer sewer rate be estimated at 0 gallons per month.

Adopted by the City Council of the City of Watertown this 11th day of June, 2019.

Steve Washburn, Mayor

ATTEST: _____
Lynn Tschudi, Clerk/Treasurer